

GDPR
YOUR PRIVACY
2023/2024

EDEN HOMES DESIGN LTD INTRODUCTION

Welcome to Eden Homes Design LTD our online designplatform. We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, file storage, content rights, distribution rights or personal Information please contact us today.

When you visit our website www.edenhomesdesign.com and use our home or commercial design services, you trust us with your personal email and phone information. We take your privacy very seriously. In this privacy notice, we describe our privacy policy. We seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through it carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our site and our services. Eden Homes Design LTD is 100% owned by Elton Moore the founder. Our designs are for private or commercial use only and may not be copied or printed without our prior approval and legal co-signature.

This privacy policy applies to all information collected through our websites.

Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.

WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us

In Short: We collect personal information that you provide to us such as name, contact email information, and payment information.

We collect personal information that you voluntarily provide to us when registering at the website, expressing an interest in obtaining information about us or our design products and /or services.

The personal information that we collect depends on the context of your interactions with us and the Sites, the choices you make and the products and features you use.

Contact Data Storage . We collect your first and last name, email address, postal address, phone number, and payment details. Nothing else is saved , tagged or stored on our private hosting or server.

Payment Data - We collect card data when necessary to process your payment if you make a design or book purchase, such as your payment instrument number (such as a credit card number), and the security code associated with your payment instrument. All payment data is stored by our secure payment processor STRIPE and you should review its privacy policies and contact the payment processor directly if you have a queries or questions about transactions.

Monthly Subscriptions - We do not host or offer any monthly subscriptions to date as clients purchase their home or commercial designs.

HOW WE USE YOUR INFORMATION

To send administrative information to you [for Business Purposes, Legal Reasons and/or possibly Contractual]. We may use your personal information to send you a product, service and new feature information and/or information about changes to our terms, conditions, and policies.

Fulfill and manage your order [for Contractual reasons]. We may use your information to fulfill and manage your order, payments, returns, and prior exchanges made through email.

To post testimonials [with your Consent]. We post testimonials on our website that may contain personal information. Prior to posting a testimonial, we will obtain your consent to use your name and testimonial. If you wish to update, or delete your testimonial, please contact us at [eltonmoore.em@gmail.com] and be sure to include your name, testimonial location, and contact information.

To protect our Sites [for Business Purposes and/or Legal Reasons]. We may use your information as part of our efforts to keep our website safe and secure (for example, for fraud monitoring and legal protection or site hacking prevention).

To enable user-to-user communications [with your consent]. We may use your information in order to enable user-to-user communications with each user's consent if required, ie building contractors requesting plans for additional projects or joint ventures.

To respond to legal requests and prevent harm [for Legal Reasons]. If we receive a subpoena or other legal request, we may need to inspect the data we hold to determine how to respond.

For other Business Purposes. We may use your information for other Business Purposes, such as data analysis, identifying usage trends, determining the effectiveness of our website to evaluate and improve our sites, products, services, marketing and your experience.

COOKIES AND OTHER TRACKING TECHNOLOGIES

We may use cookies and similar tracking technologies (like web beacons and pixels) to access or store information. Specific information about how we use such technologies please contact us today.

Thank you - Elton Moore elton@edenhomesdesign.com

www.edenhomesdesign.com